



Lightways

Hospice and Serious Illness Care

DIRECT CARE

DIRECT CARE VOLUNTEERS

play a critical role within a hospice organization, as they are required by Medicare. Lightways currently has close to 100 active Direct Care volunteers to help us achieve our Medicare requirements.

1 Patient Home Visits
Our volunteers will visit with a patient to offer respite for caregivers and companionship for their loved ones.

2 Nursing Home Visits
Our volunteers will visit with patients within a nursing home. These volunteers visit to offer companionship.

3 Hospice Inpatient Unit
HIU volunteers provide support to patients, families and staff. They assist with hospitality, visit patients and support the team.

4 Pet Peace of Mind & Pet Therapy
Pet therapy dogs will visit patients and families at various locations. PPOM volunteers provide pet care assistance to patients and families.

5 Veteran to Veteran
Veteran volunteers make visits to Veterans to share stories and offer companionship. They will provide pinning recognition ceremonies.

6 Grief Support
Volunteers will assist with the Lightways Grief Support program in a variety of ways with phone calls, support groups, mailings, or family visits.

7 Hospitality Volunteer
This volunteer provides beverages and snacks to our Hospice Inpatient Unit guests each evening, by bringing a cart room to room.

8 Vigil Care
Our volunteers will sit at the bedside of patients who are actively dying and provide comfort/companionship for family members.

9 Hospice Inpatient Unit Greeter
Hospice Inpatient Unit volunteers are the first to greet loved ones as they enter our building. They assist with the doors, signing in guests and many more tasks at the front desk. Greeters commit to 4 hour shifts.

FOR DIRECT CARE INFO

Contact your Volunteer Department at VolunteerDepartment@lightways.org
For questions regarding DIRECT care volunteers, please contact Chris at 815.740.4104 or cmccarthy@lightways.org

ALL LIGHTWAYS VOLUNTEERS RECEIVE A BACKGROUND CHECK AND EXTENSIVE TRAINING ON HOSPICE AND PATIENT INTERACTION. HOSPICE FAMILIES CAN BE AT EASE WHEN A LIGHTWAYS VOLUNTEER IS IN THEIR HOME OR VISITING A LOVED ONE.